

**ADDRESSING OF PCP'S RECOMMENDATIONS BY PCC'S WRITTEN RESPONSE IN RESPECT OF "IS THE SIGNIFICANT REDUCTION IN ENGAGEMENT OF NEIGHBOURHOOD WATCH VOLUNTEERS IN PLYMOUTH REFLECTED ACROSS DEVON, CORNWALL AND THE ISLES OF SCILLY AND, IF SO, WHAT IS THE POLICE AND CRIME COMMISSIONER DOING TO ADDRESS IT?"**

1. That the PCC champions and celebrates the role of NHWs and promotes and supports them as part of his volunteering offer in relation to the part the public can play in community safety, having regard to the following:
  - a) With regard to Watch offices, that the provision of them (including access to and use of office space and resources) continues to be provided within the police estate and such offices are moved with any police station moves so that they remain located together. Also, that the aim for Watch offices to become the focal point and hub for activities is promoted including the change of the focus of NHW from just crime to wellbeing as a whole through the Neighbourhood Healthwatch Movement;  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
  - b) That IT training for Co-ordinators is supported to ensure that they are IT literate and able to use email, whether through the provision of training or by a buddying system;  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
  - c) That the use of the Our Watch website be promoted as a means of effective communication for Co-ordinators and Neighbourhood Alert be promoted as a means of sharing information with partners;  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
  - d) That a monetary contribution towards the production of leaflets be provided to DaCCWA if possible;  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
  - e) That the PCC ensures that CSPs in the peninsular have regard to NHWs as part of the voluntary sector;  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
  - f) That the PCC supports NHW promotional events in person if able, providing money towards them if possible and considers a publicity re-launch of NHW via the media as part of his volunteering offer.  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
2. That the PCC provides the PCP with information regarding the following:
  - a) What can be put in place to better understand how crime differentiates between Watch and non-Watch areas;
  - b) What can be put in place to measure NHW's effectiveness in reporting and reducing crime;
  - c) What can be put in place to strengthen the numbers of NHWs in areas with the highest crime.  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**

3. In relation to providing assurance to the PCC and PCP, that the Chief Constable provides a report to cover the following:
- a) What the definition of neighbourhood policing is and means, what the offer is, what can be shared with partners and what can and ultimately cannot be done;  
**SEE PCC'S RESPONSE – WILL BE FURTHER ADDRESSED AT THE FEBRUARY 2016 BUDGET PRECEPT MEETING.**
  - b) What resources and accommodation there are to support Watch schemes and community messaging;  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
  - c) The feasibility of rolling out Newquay's Streetnet across the force area as a means of community messaging and communication through beat officers  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**
  - d) The feasibility of rolling out the Citizens in Policing pilot across the rest of Plymouth and potentially across the force area.  
**SEE PCC'S RESPONSE – NO FURTHER ACTION NEEDED.**

**BEFORE THE END OF HIS TERM OF OFFICE, THE PCC HAS OFFERED TO PROVIDE A FURTHER UPDATE REPORT IN RESPECT OF THE OPERATIONAL ASPECTS OF THE RECOMMENDATIONS WHICH ARE THE RESPONSIBILITY OF THE CHIEF CONSTABLE.**